

### Quality Policy Statement

At PJ Hegarty, we are dedicated to the successful management of construction projects, including civil engineering, commercial, residential, and infrastructure works, with involvement in design coordination through project completion and handover, that consistently meet or exceed client expectations. We fully comply with all statutory and regulatory requirements and align our operations with relevant industry standards and specifications.

We recognise that quality is central to our reputation, client trust, and long-term success. To uphold this, we operate a certified Quality Management System (**QMS**) integrated within our broader Integrated Management System (**IMS**), fully conforming to ISO 9001:2015 standards.

Our key commitments are to:

- ensure all services meet client requirements, legal obligations and industry standards.
- operate a structured and continually improving QMS framework across all operations.
- empower staff and subcontractors to uphold quality through compliance, training, and shared accountability.
- identify and manage risks and opportunities to drive continuous improvement.
- maintain a strong focus on client satisfaction, delivering results 'Right First Time', on time, and within budget.
- promote efficiency and cost-effectiveness through streamlined processes and interdepartmental collaboration.
- be cognisant of the effects of climate change and its impact on the quality management system.
- promote continual improvement through regular reviews and external verification of performance, objectives and compliance.

Our leadership team is fully committed to these objectives, demonstrated through the establishment and monitoring of measurable quality objectives aligned with our strategic goals. Regular internal evaluation of the QMS's performance, adequacy, and effectiveness underpins our commitment to continuous improvement, alongside external verification audits.

We ensure provision of necessary resources, training, and development to maintain staff competence and support continual professional growth. All employees and subcontractors are required to comply with our QMS procedures, contribute to quality outcomes, and to take pride in their work and maintain a client-focused approach.

This Quality Policy Statement is reviewed at least annually and updated as necessary to respond to changes in business context, regulations, or strategic priorities, ensuring its ongoing relevance as the foundation of our commitment to quality excellence.

**Signed:** .....

  
**John Hegarty – Chairman**  
**on behalf of the Board of PJ Hegarty & Sons UC**

**Date:** January 2026

